

Healthy Communities Scrutiny Sub-Committee

Tuesday 28 March 2017

7.00 pm

Ground Floor Meeting Room G01A - 160 Tooley Street, London SE1
2QH

Supplemental Agenda

List of Contents

Item No.	Title	Page No.
4.	Minutes To approve as a correct record the minutes of the meeting held on 21 February 2017, enclosed.	1 - 4
6.	Scrutiny review - Southwark GP practices: quality of provision & local support arrangements This will be session two of two of the scrutiny review into Southwark GP practices looking at the quality of provision & local support arrangements. The roundtable will address the review questions: <ol style="list-style-type: none">1. What was the outcome of the CQC review of Southwark GP surgeries?2. What are the biggest pressures GPs are facing and what could the wider system do to help alleviate?3. What role for (a) the council (b) the CCG (c) others in helping to address the changing needs of primary care, including facilities? The CCG and Regeneration Department have provided an update, enclosed.	5 - 12

Contact : ulie timbrell on 020 7525 0514 or email: julie.timbrell@southwark.gov.uk

Date: 27 March 2017

List of Contents

Item No.	Title	Page No.
----------	-------	----------



Healthy Communities Scrutiny Sub-Committee

MINUTES of the OPEN section of the Healthy Communities Scrutiny Sub-Committee held on Tuesday 21 February 2017 at 7.00 pm at Ground Floor Meeting Room G02A - 160 Tooley Street, London SE1 2QH

PRESENT: Councillor Rebecca Lury (Chair)
Councillor David Noakes
Councillor Anne Kirby
Councillor Sunny Lambe
Councillor Maria Linforth-Hall
Councillor Martin Seaton
Councillor Bill Williams

OTHER MEMBERS PRESENT: Councillor Richard Livingstone, Cabinet member for Adult Care and Financial Inclusion

OFFICER SUPPORT: Shelley Dolan, Chief Nurse , King's Hospital Trust (KCH)
Colin Gentile, Chief Financial Officer, King's Hospital Trust (KCH)
Andrew Bland, Chief Officer , Southwark NHS Clinical Commissioning Group (SCCG) chief officer
Dr Jonty Heaversedge, Clinical Chair, SCCG
Caroline Gilmartin Director of Integrated Commissioning, SCCG
Jean Young, Head of Primary Care Commissioning SCCG
Rebecca Scott, Programme Director, SCCG
Kirsten Watters, Consultant in Public Health, Southwark Council
Catherine Negus, Research and Intelligence Officer, Healthwatch

1. APOLOGIES

1.1 There were no apologies for absence.

2. NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT

2.1 There were no urgent items of business.

3. DISCLOSURE OF INTERESTS AND DISPENSATIONS

3.1 Cllr Bill Williams Governor for Guys and St Thomas' NHS Trust (GSTT) and his wife works for GSTT. Cllr Sunny Lambe works for NHS Greenwich. Cllr Ann Kirby is a Lay Member of GSTT. Cllr David Noakes declared that he sits on the Health and Wellbeing Board. He explained that the legal advice he has received advised that if any decisions by the board are being scrutinised by the committee then he would need to not participate in the deliberations and leave the room, however items that have just been discussed at the board would be fine to scrutinise at the committee. The board does not take many decisions.

4. MINUTES

RESOLVED:

The minutes of the meeting held on 18 January 2017 were agreed as a correct record.

VIDEO - OPENING OF THE MEETING

<https://bambuser.com/v/6643350>

5. CABINET RESPONSE TO THE SCRUTINY REVIEW REPORT: MAKING SEXUAL HEALTH SEXY

Councillor Richard Livingstone, Cabinet member for Adult Care and Financial Inclusion, presented the cabinet response to the Healthy Communities scrutiny report: Making Sexual Health Sexy. . Kirsten Watters, Consultant in Public Health, Southwark Council, assisted.

RESOLVED

Officers will provide the Chem Sex research evidence.

The report cited: "The Chemsex Study: drug use in sexual settings among gay and bisexual men in Lambeth, Southwark & Lewisham' is available here:

<http://sigmaresearch.org.uk/files/report2014b.pdf>

VIDEO - MAKING SEXUAL HEALTH SEXY

<https://bambuser.com/v/6643354>

<https://bambuser.com/v/6643359>

<https://bambuser.com/v/6643408>

6. KING'S HOSPITAL TRUST (KCH)

Shelley Dolan, Chief Nurse and Colin Gentile, Chief Financial Officer, King's Hospital Trust (KCH) presented and took questions from the committee.

RESOLVED

Provide an update on potential 1% relief from local CCG budgets.

Arrange a financial briefing for members.

Provide a mental health update on:

- The improvement of facilities and care for people in mental health crisis
- The planned meeting with SLaM about mental health crisis care

VIDEO - KING'S HOSPITAL TRUST

<https://bambuser.com/v/6643428>

7. SCRUTINY REVIEW - SOUTHWARK GP PRACTICES: QUALITY OF PROVISION & LOCAL SUPPORT ARRANGEMENTS

The following presented :

- Dr Jonty Heaversedge, Clinical Chair, NHS Southwark CCG
- Andrew Bland, Chief Officer , Southwark NHS Clinical Commissioning Group (CCG) chief officer
- Caroline Gilmartin Director of Integrated Commissioning
- Jean Young, Head of Primary Care Commissioning NHS Southwark Clinical Commissioning Group
- Rebecca Scott, Programme Director, NHS Southwark Clinical Commissioning Group
- Catherine Negus , Research and Intelligence Officer, Healthwatch

VIDEO - GP PRACTICES: QUALITY OF PROVISION & LOCAL SUPPORT ARRANGEMENTS

<https://bambuser.com/v/6643416>

<https://bambuser.com/v/6643430>

<https://bambuser.com/v/6643480>

8. WORKPLAN

**NHS Southwark Clinical Commissioning Group (CCG)
General Practice (GP) Services Summary
Overview Scrutiny Committee – 28 March 2017**

Introduction

This document is a summary of the presentation on Southwark GP Practice services (see appendix 1) to OSC on 21 February 2017.

It responds to the following 3 Key Lines of Enquiry by OSC members:

1. What are the biggest pressures GP practice services are facing and what could the wider system do to help alleviate?
2. What was the outcome of the CQC review of Southwark GP surgeries?
3. What role for (a) the council (b) the CCG (c) others in helping to address the changing needs of GP practice services, including facilities?

What we are doing?	What are the biggest pressures for primary care?	What we could be doing?
<p>The extended primary care services have been commissioned to provide up to an additional 87,000 appointments per year, 8am – 8pm 7 days per week.</p> <p>We are commissioning an access tool to support practices with demand and capacity modelling, which will support practices to develop an access model for their population (e.g. identifying the types and modes of appointment that would</p>	<p>Access</p>	<p>Additional communications campaign to promote the extended primary care services in practices, A&E and via online channels.</p> <p>CCG led Contract management of practices where improvement is required under delegated commission of GP</p>

<p>best meet the needs for their demographic).</p> <p>Promoting primary care online services to registered patients and supporting practices to have processes in place to maximise the benefits for the practice and patients.</p> <p>Developing a specification to pilot online consultations in practices.</p> <p>Procuring an overlay telephone system to provide all practices with a minimum standard of telephone access for their patients.</p>		<p>services from 1 April 2017</p>
<p>The GP federations in the north and south of the borough provide population based contracts to ensure all registered patients have the same access to services.</p> <p>Primary care commissioning intentions include introducing collective incentives in to individual practice contracts to support improvements in population level outcomes and a reduction in unwarranted variation.</p> <p>Developing a Clinical Effectiveness Group (CEG), which will be based on the learning from the East London CEG and support quality improvement across general practice through</p>	<p>Variation in quality</p>	<p>CCG led Contract management of practices where improvement is required under delegated commission of GP services from 1 April 2017</p>

the use of standardised evidence based guidelines and templates, primary care facilitation and analytics.		
<p>Supporting primary care working at scale through GP federations and Local Care Networks (integrated primary care with other health and care providers and the voluntary sector).</p> <p>Support for practices to merger where this supports the sustainability of general practice in Southwark and support the delivery of the Five Year Forward View.</p> <p>Both GP federations have resilience plans which provide support for practices with inadequate CQC outcomes, and includes initiatives to support workforce development, financial modelling and quality improvement programmes.</p>	Fragility	CCG led Contract management of practices where improvement is required under delegated commission of GP services from 1 April 2017
<p>Workforce Steering Group oversees the development and implementation of supporting workforce in GP practices</p> <p>Supporting different ways of working i.e. primary care pharmacist, medical assistant including a pilot for general practice based clinical pharmacists to work across practices hosted by GP federations (awaiting outcome of bids to NHS</p>	Workforce	<p>Develop clearer understanding of GP practice workforce and needs through the creation and use of a system-wide data set.</p> <p>Enable the development of non-clinical roles in general practice, so that practice staff are able to take part in processes of service improvement and productivity</p>

<p>England as part of General Practice Forward View funding).</p> <p>Primary care placements for student nurses to promote opportunities for working in general practice post qualification.</p> <p>Development of a workforce intelligence tool to support real-time understanding of local general practice workforce, recording of training etc.</p> <p>Developing an integrated workforce programme across Local Care Networks (primary, secondary, community, mental health, social care and voluntary sector) with a focus on developing skills and competencies to support people with complex needs (e.g. 3+ LTCs).</p> <p>Development of a clinical staff bank</p> <p>Supporting 'training' practices</p> <p>Primary care placements for student nurse</p> <p>Training care navigators – the GP federations have partnered with Age UK to employ 3 Safe and Independent Living (SAIL) navigators that are embedded within general practice and provide support to practices for those patients with more</p>		<p>improvement.</p> <p>Support GP practices to have structures for salaried and locum GPs to develop portfolio careers in Southwark.</p>
---	--	--

∞

<p>socially oriented needs</p> <p>Exploring a development programme for community leaders to enhance awareness and understanding of NHS services, and equip community leaders with signposting and navigation skills so that they can activate their local communities and ensure patients are aware of the services they can access and when it's appropriate to access them</p>		
<p>Projects on-going at Dulwich and Aylesbury.</p> <p>Practices are also supported in bidding for Improvement monies from NHS England to upgrade existing premises to meet modern standards where possible.</p>	<p>Physical Infrastructure e.g. Estates</p>	<p>Implementation of the local estates plan which proposes three community health hubs in Dulwich, Elephant and Castle and Old Kent Road, with support health hubs at Aylesbury, Lister, Surrey Docks and Canada Water. This will offer a good spread of services across the borough, support the delivery of more services in the community and ensure that additional services are provided in areas of largest population growth. CCG welcomes support in securing these hubs for the benefit of residents care</p> <p>Currently working with the Council's regeneration team to identify potential sites for future health facilities at the Elephant and Castle, Old Kent Road and Canada Water.</p> <p>This is a significant role for S106 and/or Community</p>

		<p>Infrastructure Levy resources to support these developments and the CCG would welcome support securing this</p> <p>Exploring the possible extension of the Lister Primary Care Centre would provide required additional capacity in the Peckham area.</p>
<p>Developing IT infrastructure to support at scale working and greater provider efficiency (e.g. shared back office functions to reduce administrative burden on practices).</p> <p>Supporting practices to identify and develop systems to improve access for patients including on line consultations and apps</p> <p>Introduced the Local Care Record, which is a secure way of sharing information electronically between local hospitals and GP practice in Lambeth and Southwark.</p> <p>Wi-Fi installed in to GP practices which will be accessible for all healthcare staff, including community services, supporting</p>	Systems e.g. IT	<p>Integrating IT systems across all providers including social care to support the development of Local Care Networks for the benefit of resident's care.</p>

staff to work efficiently and remotely in the community.		
--	--	--

Appendix 1



20170215 - NHS
 Southwark CCG GP S&

Healthy Communities scrutiny committee

28 March

How Regeneration is facilitating the provision of GP & primary care facilities.

1. Policy
 - New Southwark Plan – close liaison with CCG estates strategy
 - Inclusion of potential new health centres in site allocations
2. Developer coordination
 - Facilitate project working between CCG and potential developers at pre-app stage to deliver space capable of meeting area health facility requirements e.g. Peabody Triangle site at Elephant & Castle , Grosvenor for Bermondsey sites, British Land for Canada Water, Circleplane for Blackfriars Medical Practice.
3. Capital projects
 - Delivery of capital projects in partnership for example Bermondsey Spa Medical Practice
4. Investment
 - Commitment of S106 funds to capital projects. 4 November 2014 commitment of £3,082,780 of section 106 funding to deliver the buildings on Plot 18 of the Aylesbury development, of which £2.4m goes towards the new Aylesbury Health Centre. The project provides 2,100m² of health facilities which will provide additional capacity to accommodate an additional 18-20,000 patients.
 - £8,955,510.00 of S106 currently available for health projects
 - Liaison between planning and CCG to include capital projects on infrastructure plan for potential CIL funding

This page is intentionally blank

HEALTHY COMMUNITIES SCRUTINY SUB-COMMITTEE MUNICIPAL YEAR 2016-17

AGENDA DISTRIBUTION LIST (OPEN)

NOTE: Original held by Scrutiny Team; all amendments/queries to Julie Timbrell Tel: 020 7525 0514

Name	No of copies	Name	No of copies
Sub-Committee Members		Council Officers	
Councillor Rebecca Lury (Chair)	1	David Quirke-Thornton, Strategic Director of Children's & Adults Services	1
Councillor David Noakes (Vice-Chair)	1	Andrew Bland, Chief Officer, Southwark CCG	1
Councillor Ann Kirby	1	Malcolm Hines, Southwark CCG	1
Councillor Sunny Lambe	1	Jin Lim , Director of Public Health (acting)	1
Councillor Maria Linforth-Hall	1	Jay Stickland , Director Adult Social Care	1
Councillor Martin Seaton	1	Jennifer Denton-Gavaghan, Business support officer	1
Councillor Bill Williams	1	Shelley Burke, Head of Overview & Scrutiny	1
Health Partners		Sarah Feasey, Legal	1
Matthew Patrick, CEO, SLaM NHS Trust	1	Chris Page, Head of External Affairs	1
Jo Kent, SLAM, Service Director, Acute CAG, SLaM	1	Tamsin Hewett, Liberal Democrat Political Assistant	1
Zoe Reed, Director of Organisation & Community, SLaM	1	Julie Timbrell, Scrutiny Team SPARES	10
Jackie Parrott Guy's & St Thomas' NHS FT	1	External	
Lord Kerslake, Chair, KCH Hospital NHS Trust	1	Tom White, Southwark Pensioners' Action Group	1
Emma Saunders, Senior Strategy Manager, GSTT	1	Aarti Gandesha Healthwatch Southwark	1
Sarah Willoughby, Head of Stakeholder Relations King's College Hospital KCH FT	1	Elizabeth Rylance-Watson	1
Electronic agenda (no hard copy)		Total:37	
Reserves		Dated: February 2017	
Councillor Jasmine Ali			
Councillor Gavin Edwards			
Councillor Tom Flynn			
Councillor Eliza Mann			
Councillor Leo Pollack			